Internationally Qualified Nurses Theoretical Examination Handbook

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Introduction

The Nursing Council of New Zealand (the Council) is the regulatory authority responsible for the registration of nurses in Aotearoa New Zealand. The Council's primary function is to protect the health and safety of members of the public by ensuring that nurses are competent and fit to practise. A key element of this process is the registration of all nurses, both domestic graduates and internationally qualified nurses (IQNs). The Health Practitioners Competence Assurance Act 2003 (HPCA Act) outlines the role and responsibilities of the Council.

In 2023, the Council introduced a new process for those IQNs who require a test of competence before being registered. IQNs applying now to the Council will, at the direction of the Council, undertake the following tests of competence:

- a. an online theoretical examination
- b. a clinical competence assessment, which includes a two-day Orientation and Preparation course followed by an Objective Structured Clinical Examination (OSCE).

This handbook has been prepared to assist eligible candidates in completing the theoretical examination.

The Internationally Qualified Nurses (IQN) Theoretical Examination

The IQN Theoretical Examination (the examination) is a computer-based multi-choice examination for internationally qualified nurses seeking registration as a registered nurse in Aotearoa New Zealand. The purpose of the examination is to enable internationally qualified nurses to demonstrate the knowledge required to practise safely as a nurse.

If you are required to complete the competence assessment, you will be emailed an invitation to enrol in the IQN Theoretical Examination. You will have six (6) months from the date of the invitation to successfully complete the examination.

The examination is delivered through Pearson VUE test centres available in Aotearoa New Zealand and in most countries around the world.

All questions in the examination are multi-choice with one correct answer. All questions are scored as either correct or incorrect and there is no partial credit.

The examination will contain 120 multi-choice questions to be completed within 180 minutes. The examination is split into two parts:

- Part A: Medication Safety has 12 questions to be completed in 30 minutes.
- Part B: Nursing Knowledge has 108 questions to be completed in 135 minutes.



A total of 15 minutes is allocated to read the introduction information and complete a software tutorial before completing the examination. For questions requiring a calculation, a calculator is provided as part of the software.

On your first attempt, you must complete both Parts A and B. If you fail one part of the examination, you are only required to re-sit that part.

Exam registration

Invitation to sit the examination

The Council will advise you if you are required to complete the examination. You will be sent an email inviting you to apply for the examination. The email will include a link to book your examination. This link will also be available on your Nursing Council MylQN portal.

Eligibility period

You will have six (6) months from the date of the invitation email to successfully complete the examination. Pearson VUE will only offer available examination appointments that are within your eligibility period.

If you have **not** successfully completed the examination within the six (6) month period, your eligibility expires and your application for registration with the Nursing Council will close.

The Council will send you a reminder eight (8) weeks before your eligibility expires.

If you cannot meet the six (6) month timeframe due to 'extenuating circumstances', please contact the Council as you could be eligible for an extension of time to complete the examination. Extenuating circumstances may be due to an accident, sudden illness, bereavement or similar emergency. Application for consideration of extenuating circumstances must be submitted in writing to the Council within seven (7) days after your eligibility expires.

Name changes

You must contact the Council to make any name changes prior to your enrolment for the examination.

Your name used on your application to the Council and your name on your identity documents must match. The Pearson VUE testing centre staff will be unable to confirm your identity if the names do not match and you may be denied entry to the examination.

If you have changed your name/s, the Council **requires one** of the following documents to be verified as a true copy (stamped and signed by a solicitor/lawyer, notary public or Justice of the Peace (JP).

Documents:

- Marriage certificate
- Name change document
- Birth certificate
- o Passport

Locations

You must undertake the examination in person at an accredited Pearson VUE test centre. You can schedule an appointment to take the examination at a time and location that suits you. Pearson VUE test centres are available in most countries, including Aotearoa New Zealand.

Scheduling your examination

You will be sent an email inviting you to apply for the examination. The email will include a link to book your examination. This link will also be available on your Nursing Council MylQN portal. You can schedule your examination appointment through this link to the Pearson VUE online booking system or you can call Pearson VUE to schedule your appointment.

Pearson VUE will send you a confirmation email when your appointment is confirmed. The email will include your appointment information and directions to the testing centre. Pearson VUE will also send you a reminder seven (7) days before your appointment.

Waiting to schedule your examination appointment may limit the selection of available appointment times. If you wait until your eligibility period is close to expiring, test centres may not have any available appointments before your eligibility expires.

Fees

The current fees for the examination are detailed on the <u>Nursing Council website here</u>.

Rescheduling

You can reschedule your examination on the Pearson VUE online booking system or you can call Pearson VUE to make any changes to your booking.

You can make changes to your scheduled booking up to 48 hours before the appointment with no penalty.

If you do not attend an appointment and do not give Pearson VUE prior notification, this will be considered a failed exam attempt (one of the three attempts allowed). Fees for the failed attempt will not be refunded.

Cancellation

If Pearson VUE cancels your appointment due to unexpected circumstances, Pearson VUE will notify you as soon as possible and provide a reason for the cancellation. You will be offered another examination time without additional cost.

Extenuating circumstances

If you are unable to attend the appointment and you were unable to give prior notice, you can apply in writing to the Nursing Council for approval of 'extenuating circumstances'. For example, an accident, sudden illness, bereavement or similar emergency. This is very important to ensure your non-attendance is not counted as a failed examination attempt. An application for extenuating circumstances must be submitted in writing to the Council within seven (7) days of your examination appointment.

Before the examination

Special accommodations

No additional time allowances are granted for the examination. The Nursing Council has provided a generous time allocation for candidates to complete the examination.

Please refer to <u>Pearson VUE's approved comfort aids list</u> for items that are allowed to be taken into the testing room (e.g. medicine & medical devices, mobility devices, and other approved items).

Examination structure

The examination questions are designed to assess knowledge which is required to practise safely as a nurse in Aotearoa New Zealand. The scope of the questions in each part of the examination are:

Part A: Medication Safety – medication and fluid safety questions including medicine calculations.

Part B: Nursing Knowledge – questions are closely linked to the Council's registered nurse competency domains:

- professional responsibility questions include but are not limited to: ethical/legal safety, culturally safe care, delegation/supervision, and safe and effective environments and practice.
- management of nursing care questions include but are not limited to: assessment, prioritising, decision making, planning, delivery and evaluation of nursing care, infection prevention and control, medication/fluid safety, vaccination/immunisation, long term condition management, deteriorating patient, consumer rights and advocacy, patient and whānau/family education, and health promotion.

• Interpersonal relationships and interprofessional healthcare – questions include but are not limited to: therapeutic relationships/partnership, health team relationships, and records management/information exchange.

The Council's competencies for registered nurses are <u>available here</u> on the Nursing Council website.

Example questions

Example test questions are <u>available here</u> on the Nursing Council website.

The questions provide examples of the style and format of the examination. The correct answers for example questions are not provided. These questions are examples only and will not be used in the actual examination.

Take an online tour of a Pearson Professional Centre

Pearson VUE provide a photo tour of a test centre on their website here.

What to expect in a Pearson VUE test centre

Pearson VUE provide a video on what to expect at an examination centre for your exam here.

Preparing for the examination

To prepare for your examination, the Council recommends you familiarise yourself with the following resources:

- Competencies for registered nurses
- Code of Conduct for nurses
- Code of Health and Disability Services Consumers' Rights

Day of the examination

Arrival and registration

There will be directions to your testing centre on the booking confirmation email from Pearson VUE. Please arrive at the testing centre 15 minutes before your scheduled appointment time. This will allow you enough time to complete the check-in procedures before beginning your examination. You will be required to show two valid forms of personal identification.

Identification

You will need to present both of the following:

- A primary proof of identity a current passport (the name you enrol with must be the same as on your passport and the same as on your Nursing Council registration application).
- A secondary proof of identity any approved ID which includes your name and signature or name and photo.

It is important that the name used for your application to the Council matches the names on your primary and secondary identification documents. If these names do not match, you may be denied entry to the examination. Any requested name changes must be communicated to the Council prior to your enrolment in the examination.

Test centre rules

When you arrive at the test centre the testing rules will be provided. You must read and agree to the testing rules before you can start your examination.

Confidentiality

The examination is made available to you, as a candidate, solely for the purpose of your assessment. You are expressly prohibited from disclosing, publishing, reproducing or transmitting the exam, in whole or in part, in any form or by any means including visual, aural, verbal, written, electronic or mechanical, for any purpose, without the prior express written permission of the Nursing Council of New Zealand.

Personal belongings

You are not allowed to take any personal items with you into the testing room. This includes all bags, books, notes, phones, watches, other smart devices, and wallets. The test centre will have a locker or other secure area for you to store your belongings.

If you wear prescription glasses you can take these into the testing room, however, these must be removed for visual inspection by the test centre staff.

Entering the testing room

Test centre staff will check for personal items before you enter the testing room. Staff will request that you turn out your pockets and roll up your sleeves for any hidden items. You will then be escorted to your computer in the testing room.

In the testing room

When the exam starts you will be monitored throughout the examination by test centre staff, either in person or through a live video feed.

Answer all examination questions as if you were working as a registered nurse. You can review and change your answers at any point during the examination.



If you need to take an unscheduled break or have any issues during the exam, raise your hand and test centre staff will assist you.

You can leave early if you complete the examination before your total allowed time has elapsed. Please follow the prompts on the screen and raise your hand to quietly alert the test centre administrator that you have completed the examination.

In the testing room there may be other people sitting different types of exams. Their examination timings may be different from yours and they may arrive and depart at different times. Test centre staff will always maintain a quiet test environment.

Breaks

There are no scheduled breaks in the examination. Toilet breaks are permitted as necessary, however, these are included in your total examination time.

Time limit

The computer will automatically submit your answers when you reach the end of your total allowed time. A pop-up alert will appear on the screen when you have 10 minutes remaining. When you have five (5) minutes remaining, the countdown timer on the screen will change colour. When the examination ends, please follow the prompts on the screen and raise your hand to quietly alert the test centre staff that you have completed the examination.

Misconduct and cheating

Misconduct and cheating are against the rules and are treated seriously by the Council. Misconduct means doing something that harms the fairness, safety or reputation of the examination.

If there's evidence of misconduct or cheating, penalties may apply to you as a candidate. Serious misconduct could lead to immediate disqualification from the nursing registration process in Aotearoa New Zealand. Any criminal activities will be reported to the appropriate authorities.

After the examination

Results

You will receive an email notification from Pearson VUE when your results are available, within 24 hours after the examination.

To access your examination results, you will need to go to your Nursing Council MyIQN portal and click on the link to the theory exam which will take you to your Pearson VUE dashboard to check your results under 'score report'.



Your examination results on the score report will be communicated as a 'Pass' or 'Fail'. No further feedback will be provided about your individual performance.

Pass and next steps

If you have successfully passed both parts of the examination, the Nursing Council will be in touch with you within six (6) weeks to confirm your final result. The email will invite you to enrol in the clinical competence assessment which includes the Orientation and Preparation Course and the Objective Structured Clinical Examination (OSCE).

Candidates who do not pass

If you have failed both parts of the examination, you must attempt the whole examination again on the next attempt.

If you have failed only one part of the examination, you only need to re-sit the part that you have failed.

Each examination sitting counts as an attempt. You have three attempts as part of your application. If you have not passed the examination after three attempts, the Nursing Council will be in touch within six (6) weeks to confirm your final result and that your application for registration with the Nursing Council will be closed.

Resitting the examination

If you need to re-sit the examination, you can schedule your next attempt with Pearson VUE immediately. Go to your Nursing Council MylQN portal and click on the link to the theory exam which will take you to your Pearson VUE dashboard where you can schedule your next examination.

Waiting to schedule your examination appointment may limit the selection of available appointment times. If you wait until your eligibility period is close to expiring, test centres may not have any available appointments before your eligibility expires. It is recommended that you reschedule your examination as soon as possible.

For your next examination attempt the structure of the examination will be the same but it will contain different questions.

Glossary

Glossary			
Candidate	Person who has received an invitation from the Nursing		
	Council to enrol in and complete an exam.		
Clinical competence	Includes the Orientation and Preparation Course and the		
assessment	Objective Structured Clinical Examination (OSCE).		
Competence assessment	Includes the IQN Theoretical Examination and the Clinical		
	Competence Assessment.		
Examination	IQN Theoretical Examination.		
IQN	Internationally qualified nurse.		
IQN Theoretical	A computer-based multi-choice examination for		
Examination	internationally qualified nurses seeking registration as a		
	registered nurse in Aotearoa New Zealand. The purpose of		
	the examination is to enable internationally qualified nurses		
	to demonstrate the knowledge required to practise safely as		
	a nurse.		
Orientation and	A two-day course that prepares the IQN to nurse in Aotearoa		
Preparation course	New Zealand as well as familiarise the IQN with the basic		
	equipment for the OSCE. The Orientation and Preparation		
	course and OSCE must be completed together.		
OSCE	Objective Structured Clinical Examination – A simulated		
	clinical exam comprising of 10 stations where nurses		
	demonstrate their applied nursing knowledge,		
	communication, and skills under exam conditions.		
	Standardised content and marking processes are used.		
Pearson VUE	An international company that facilitates the delivery of		
	confidential exams.		
Registered nurse	The Nursing Council competencies for registered nurses		
competencies	describe the skills and activities of registered nurses. There		
	are four domains of competence: professional responsibility,		
	management of nursing care, interpersonal relationships,		
	interprofessional health care & quality improvement.		